

TERMS & CONDITIONS

By booking, registering for or participating in a Kyma Wellness experience, you acknowledge and agree to the following Terms & Conditions.

1. BOOKINGS & PAYMENT

- All Kyma Wellness experiences are subject to availability.
- A booking is confirmed once the required payment or agreed deposit has been received.
- Prices are quoted in South African Rands (ZAR). Venue hire, travel, accommodation and other additional costs may be charged separately where applicable.
- Event-specific terms, including pricing, capacity and venue requirements, may apply in addition to these general terms.

2. ARRIVAL & PUNCTUALITY

- Participants are encouraged to arrive at least 10–15 minutes before the scheduled start time.
- This allows time to check in, settle in and prepare comfortably for the experience.
- Once a sound bath has started, late entry may not be possible in order to maintain a peaceful and uninterrupted environment for all participants.
- Where late entry is permitted, participants must enter quietly and follow the facilitator's instructions.

3. PARTICIPATION & PERSONAL RESPONSIBILITY

- Participation in a sound bath is voluntary.
- Participants are responsible for listening to their body and choosing whether the experience is suitable for them.
- You may change position, take a break or leave the experience at any time if you feel uncomfortable.
- Participants are expected to follow reasonable instructions provided by Kyma Wellness facilitators and the venue.
- Any venue-specific safety rules must also be followed.

4. HEALTH & WELLNESS

- Kyma Wellness sound baths are wellness experiences intended to support relaxation, rest, mindfulness and general wellbeing.
- They are not a substitute for medical, psychological or other professional healthcare or treatment.
- If you have a medical condition, injury, physical limitation, accessibility requirement or other concern that may affect your participation, please contact Kyma Wellness before attending.
- Participants are responsible for determining whether participation is appropriate for their individual circumstances and should seek advice from an appropriate healthcare professional where necessary.

5. SOUND & SENSORY EXPERIENCE

- Sound baths involve the use of singing bowls, percussion, sound frequencies and other instruments.
- Participants may experience varying levels of sound, vibration and sensory stimulation during the session.



- If you are sensitive to sound, vibration or particular sensory experiences, please inform the facilitator before the session begins.
- Participants may move to a more comfortable position or leave the session if they experience discomfort.



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6. EQUIPMENT & VENUE-SPECIFIC EXPERIENCES

- Any equipment provided by Kyma Wellness or the venue must be used only as instructed.
- Certain experiences may involve additional equipment or environments, such as hammocks, mats, cushions or other specialised setups.
- Where applicable, event-specific safety requirements, equipment limits or venue rules will be communicated before or during the experience.
- Participants agree to use all equipment responsibly and to follow the instructions provided.

7. CANCELLATIONS, REFUNDS & TRANSFERS

- Cancellation and refund terms may vary depending on the type of booking.
- Ticketed event bookings are generally non-refundable unless otherwise stated.
- Where permitted, a ticket may be transferred to another person if Kyma Wellness is notified within the timeframe specified for that particular event.
- Private, group, corporate and wellness bookings are subject to the cancellation and rescheduling terms agreed upon at the time of booking.
- If Kyma Wellness needs to cancel or substantially change an experience, participants will be contacted and any applicable refund or alternative arrangement will be communicated.

8. VENUES, TRAVEL & MOBILE EXPERIENCES

- Kyma Wellness is a mobile wellness experience and does not currently operate from a permanent studio.
- Sound baths may take place at studios, private venues, workplaces, retreat spaces, event venues, homes or other suitable locations.
- Participants are expected to comply with the rules and requirements of the venue where the experience takes place.
- Travel, venue hire, accommodation and other event-related costs may be quoted separately where applicable.

9. PERSONAL BELONGINGS

- Participants are responsible for their personal belongings during Kyma Wellness experiences.
- Kyma Wellness is not responsible for loss, theft or damage to personal belongings brought to an experience.
- Please bring only what is necessary and follow any storage or security instructions provided by the venue.

10. PHOTOGRAPHY & CONTENT

- From time to time, Kyma Wellness may photograph or record portions of an experience for marketing and social media purposes.
- Where photography or filming is planned, participants will be informed where reasonably practicable.
- Participants who do not wish to appear in promotional content should notify Kyma Wellness before the experience begins.

11. RESPECTFUL ENVIRONMENT

- Kyma Wellness is committed to creating a calm, inclusive and respectful environment.



- Participants are expected to treat facilitators, venue staff and other participants with courtesy and respect.
- Disruptive, unsafe or inappropriate behaviour may result in a participant being asked to leave the experience.

12. LIABILITY

- Participants acknowledge that participation in wellness experiences may involve inherent risks depending on the environment, equipment and activities involved.
- Participants agree to follow all safety instructions and to participate responsibly.
- To the extent permitted by applicable law, Kyma Wellness is not responsible for injury, loss or damage arising from a participant's failure to follow safety instructions, misuse of equipment or disregard of reasonable venue or facilitator instructions.
- Nothing in these terms is intended to exclude or limit any liability that cannot lawfully be excluded or limited.

13. ACCEPTANCE OF TERMS

- By booking, registering for or participating in a Kyma Wellness experience, you confirm that you have read, understood and agreed to these Terms & Conditions.
- Event-specific instructions and requirements communicated at the time of booking also form part of the terms applicable to that particular experience.
- Kyma Wellness reserves the right to update these Terms & Conditions from time to time.